## Do I have to pay for it?

You will need to pay for your wheelchair. You may be eligible to access other sources of funding, such as charities or social care and we can support you with this.



Can I get a wheelchair somewhere else?

If you need a short-term wheelchair, you can borrow one from the British Red Cross. For details, visit their website at

www.redcross.org.uk

For other organisations that can provide support and information local to your area, scan the QR code for the BHTA-approved mobility supplier network or visit their website at

www.bhta.com/find-a-supplier

- Independent assessment
- Assessment close to home
- Range of options
- Discounted products
- Free demonstration



## **Clinical Commercial Services**

AJM Healthcare 1st Floor, Ash House Woodlands Business Park Milton Keynes MK14 7TY

Tel: 0330 128 1260

Email: ccs@ajmhealthcare.org



What can I do if the NHS service can't help me?



We're here to help

## Why can't you give me a wheelchair?

The NHS has set the eligibility criteria that we must follow

Although you are not eligible for an NHS wheelchair now, we understand that you might still want a wheelchair and we would like to help you where we can.

Our options for non-NHS support are designed to help you to stay independent and socially included.

The wheelchair service follows the NHS eligibility criteria set by the local NHS Commissioning Group. For your local eligibility criteria, visit

www.wheelchair.services

What can I do if I don't agree?

You can appeal any decision made by our clinical team.

Please contact our clinical commercial team on 0330 128 1260 or email ccs@ajmhealthcare.org if you need any help with this.

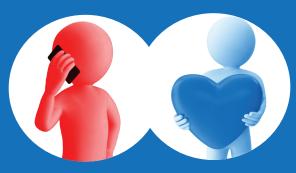
A holistic approach to your assessment, that includes your clinical and lifestyle needs

Support with meeting your wheelchair needs?

Virtual and phone assessments

CALL US FOR...

Support to appeal the NHS decision



Competitive prices on a wide range of products

Free assessments and no-obligation quotes

Support to help you to get Your Chair, Your Way Help with accessing funding

